

Development
Consulting
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Support

Total Recall VR has over a decade's worth of experience in designing, manufacturing, installing and supporting voice logging systems. Sold and serviced in more than 65 countries via a worldwide reseller network, Total Recall VR has provided professional, cost effective call recording solutions for governments and enterprises large and small.

Our voice loggers are not limited to VoIP networks. We can record PRI ISDN, Analog and Radio communications as well as VoIP, leveraging our custom built hardware to combine all your recording needs into one system.

If you would like to find out more about our range of products and services, please visit us on the web at www.totalrecallvr.com.

Manufactured and
Developed by:
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System Specifications

Interfaces: SIP (RFC3261, RFC2976, RFC2833), H.323 (ITU-T H.323, ITU-T H.225, ITU-T H.245), SDP (RFC3264), RTP (RFC3550).

DTMF: SIP Info (RFC2976), RTP Telephony Event (RFC2833).

Media: RTP Protocol as per RFC3550. Dual Jitter Buffer.

Codecs: G.711a, G.711u. Codec change mid-session supported.

Operational Requirements: Silence Suppression must be disabled. Media Encryption must be disabled. Signalling Encryption must be disabled.

Onboard Operating System: Linux (CentOS 5.7).

PC Client Software: Remote Manager MAX (Windows 2000/XP/Vista/7 compatible). Supplied free-of-charge and license-free.

Hardware Specifications

Display and Controls:

MAX Rack, Classic Rack, Classic Desktop

130mm x 97mm TFT LCD, with customised keypad. Tilting control panel on rack-mountable systems allows for installation at any height in a communications rack.

LinX Essence, LinX Evolution

GUI version with 10" LCD and custom control panel, or Server version with configuration, monitoring, search and management functions via your TCP/IP networked Windows PC.

On-board Storage: Enterprise SATA hard drive, dual RAID-1 swappable on *MAX Rack*. Store up to 130,000 hours on-board.

Archive Options: Sony CD/DVD drive, or optional Blu-Ray archive drive. USB Device. TCP/IP Network Archiving to Windows or Unix systems via NFS v2/3 or CIFS/SMB

Power:

MAX Rack: 320+320W Hot-Swap Power Supplies

LinX Essence: Universal 12V DC (5A) Power Pack

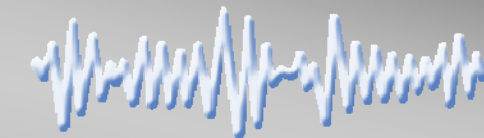
LinX Evolution: Single 100-240W Power Supply

Classic Rack & Desktop: Single 180W Power Supply

Network/VoIP Interface: 8P8C RJ45 Network Port

SMDR Interface (Optional): TCP/IP

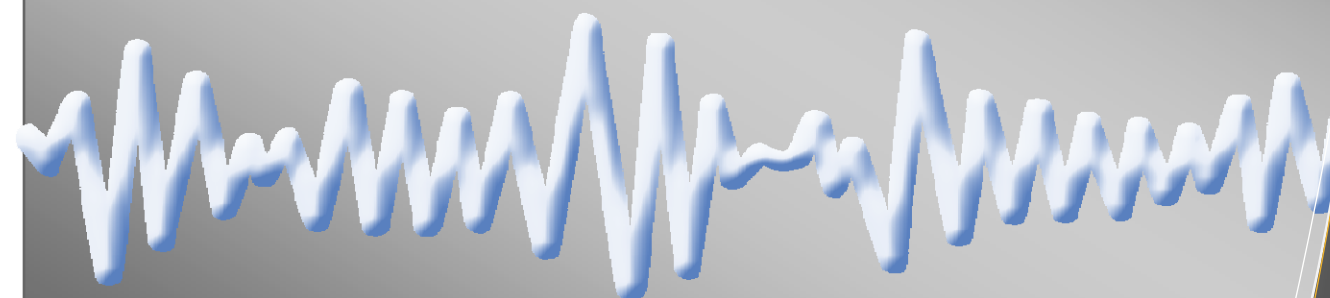
Total Recall VR



Voice Loggers



Recording VoIP



Rev 9.11.0, 06/13

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THE TOTAL RECALL DIFFERENCE:

- PURPOSE BUILT FOR MAXIMUM UPTIME
- INTUATIVE LAYOUT FOR MINIMAL TRAINING REQUIREMENTS AND TIME-EFFICIENT CALL SEARCH AND MONITORING
- SUPPORTS SIP, H.323, SDP AND RTP VOIP INTERFACES
- HYBRID RECORDING INTERFACES FOR MAXIMUM COST EFFICIENCY
- FULLY SCALEABLE – MANAGE ONE OR MULTIPLE UNITS WITH INCLUDED REMOTE MANAGER SOFTWARE
- MULTIPLE BACKUP AND HARDWARE REDUNDANCY FEATURES BUILT-IN
- REMOTE WINDOWS PC ACCESS
- SOFTWARE INCLUDED LICENSE FREE AT NO EXTRA CHARGE
- SPECIFICALLY DESIGNED LINUX-BASED SYSTEM SOFTWARE FOR COMPLETE RELIABILITY, SPEED AND SECURITY

The total solution to your voice logging needs

DEVELOPING INNOVATIVE VOICE LOGGING SOLUTIONS FOR GOVERNMENTS AND ENTERPRISES WORLDWIDE

In an increasingly security conscious, litigious and results driven world, telephone recording is vital to meeting your duty of care, management and legal requirements. Enterprises and governments worldwide are seeking professional, fully featured VoIP recording solutions that are both efficient to use and cost effective. Total Recall VR has the total solution to your problem. Our Linux based VoIP recording servers offer the highest degree of reliability, flexibility and performance – providing all of the recording, archiving, search, monitoring and management tools that you need in an easy to use, turnkey package.

Total Recall VR has a VoIP recording solution for even the biggest and most complicated networks. For example, our Traffic Collector accessory can forward a maximum of 180 simultaneous SIP or H.323 calls to as many as 4 Total Recall VR systems, providing a simplified and cost effective solution for large, complicated or multi-site VoIP recording applications. Take advantage of the built-in LCD control panel or external LCD (on selected models), or alternatively you can manage, search, monitor and archive your calls via Remote Manager PC software – included at no extra charge with all Total Recall VR systems.



flexible VoIP recording solutions

Total Recall VR – LinX Essence and LinX Evolution

Our all-new Total Recall VR LinX range represents the latest in VoIP call recording technology. Based on a powerful 64-bit Linux platform, the LinX Essence can support recording up to 60 VoIP calls in a very cost effective package, while the LinX Evolution supports recording for an amazing 120 VoIP calls.

- Market-leading price per recording channel.
- External 10" colour LCD and custom keypad on GUI models, or remote access via Windows PC and Remote Manager software .
- Enterprise SATA hard disk storage for up to 170,000 hours of calls.
- Backup calls to a network drive or dedicated NAS server (sold separately), USB device, or to CD/DVD/Blu-ray (standard on LinX Evolution, optional external device on LinX Essence).



PROFESSIONAL, RELIABLE & EASY TO USE VOIP RECORDING SYSTEMS

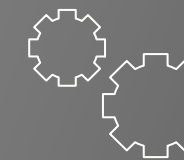
Total Recall VR Classic Rack, Classic Desktop and MAX Rack

Offering the lowest cost per VoIP recording channel, the Total Recall VR Classic & MAX series is the compact, cost effective and professional solution for VoIP call recording applications.



Classic Series can record up to 8 simultaneous channels in VoIP mode, while MAX Rack supports up to 60 VoIP channels. All systems feature a built-in colour LCD control panel for completely self-contained operation, and can also be monitored, searched and managed from your PC with the included Remote Manager software.

- Supports from 4-60 simultaneous VoIP calls (depending on the selected model), and can support additional analog/radio channels within one enclosure.
- Up to 130,000hours of onboard storage.
- Backup calls to practical and inexpensive DVD/CD media, USB device, Blu-Ray and/or TCP/IP network storage.
- Optional (standard on MAX Rack) dual hot-swap PSUs on Classic Rack for additional hardware redundancy.
- Ultra-quiet, cool running enclosures well suited to either front office or server room environments.



CUSTOMISED SOLUTIONS

Our call recording hardware and software is largely designed in-house, and we have a wealth of experience in custom-designing VoIP recording solutions for specific applications.

If you have a unique VoIP recording application be sure to contact us for an innovative and customized system!



SUPPORT AT EVERY STEP

From choosing the right system to installation support, maintenance, training and upgrading, our global team of experts is available around the clock to assist you with every aspect of your VoIP recording system. To contact us directly or to find your local reseller, visit totalrecallvr.com



FIND OUT MORE

Visit us at www.totalrecallvr.com to find out more about our call recording products and services. We have a vast range of information available to help you make informed decisions about your VoIP recording solution.