

TeleCorder

TC-02F, TC-04F, and TCwL-B4

Software and Drivers for WIN 32 & 64 bit PC's

** Technical Stuff **

Software on this CD will automatically install when used with a new unit, or when used with existing Telecorder applications. Additional files are included if it does not install automatically, or you want to run the latest driver on a 32 bit PC.

Files included:

ReadmeForV242Pack.txt

Readme file for the installation package

SetupTeleCorderV242_StdEN.exe

Main Installation Program

FTDI_UsbDriver_V20600.exe

Main driver for FTDI USB based devices

TeleCorderPatchForOS32.exe

Patch for FTDI USB devices on Win32

SetUsbPidForV242PackOnAllIOS.exe

Application for changing FTDI USB PID

TeleCorder SW V2.42:

TeleCorder Software V2.42 offers new features and capabilities to TC and TCwL devices.

Compatibility with Windows 32 and 64 bit Operating Systems (OS).

Auto-Refresh to update calls in the recording list every 1 minute for quick review.

Port Monitoring & Listening from remote Software (TCwL only).

Save calls as standard Wav files or compressed Upx (TeleCorder) formatted files.

32 and 64bit Windows OS compatibility:

Win 20xx

Win XP 32 & 64

Win Vista 32 & 64

Win 7 32 & 64

Installation:

If the software does not automatically install:

Standard Steps for NEW units on all Windows Operating Systems 2000 through Win-7 with (32 bit & 64bit):

Run "SetupTeleCorderV242_StdEN.exe" this will install the necessary application files, as well as the latest WHQL Certified drivers for all Windows OS. When setup is complete, connect the USB, and you should have a New Hardware notification from Windows prompting you to automatically install the driver for your device. Follow the on screen instructions to finish. If Windows does not notify you, you will have to install the Driver manually using Device Manager.

Steps for converting previously shipped TeleCorder recorders (SW prior to V2.42) for use with WIN 64 bit PC Operating systems and V2.42 SW installations:

All TeleCorders shipped prior to this SW release have FTDI device driver Pid (Product I D) setting 6006 for use with 32 bit Windows OS. This setting however will not work on 64 bit Windows OS. For Windows 64 bit OS the FTDI device Pid setting needs to be set to 6001 to work with the WHQL Certified drivers.

If you have a TeleCorder application installed and working on any 32 bit Windows OS (Win2000-Win7), run the following Patch application "SetUsbPidForV242PackOnAllIOS.exe" to change FTDI device Pid to 6001 to work with the new 32/64 bit WHQL Certified drivers. Then follow the installation instructions above.

Once the PID is changed to 6001 your Telecorder device can be installed on 32 or 64 bit PC's using the V2.42 SW and Drivers with no further changes needed.

Devices supported:

Classic FTDI-USB based TC and TCwL devices from the USB port when the PID is set correctly. New devices will be set at manufacturing prior to shipping. All TCwL can be run from the LAN port with software V2.42 from both 32 bit and 64 bit OS. Driver and settings for Pid are only for running from USB port (PID 6001 is compatible with both). For TeleCorder recorders purchased for use with 32 bit OS, to set for use with 64 bit OS, the device USB PID should be modified by the above steps or returned to your place of purchase or TeleCorder distribution to have it set for use with PC running 64 bit OS.4