



Software and Documentation included on the CD that is supplied with your TOTAL RECALL VR V9.16.0 & 10.7.0

1. Remote Manager Software

Used in PC to access the recorder and archive media via LAN/CD/DVD/USB-Drive

2. Record on Demand (RoD) Client Software

Used in call centers to grant agents permission via LAN to start/stop recording and to add notes while conversations are being recorded

3. Supervisor Client Software

Used to control recording start/stop and add notes to recordings in progress

4. User Guides/Manuals/Documentation

See below for condensed Index

Quick Start Guides 32 pages

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7. Glossary

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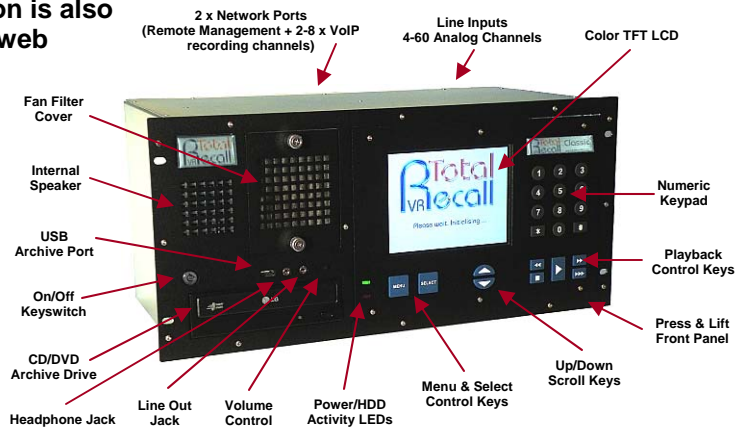
SNMP Guide 23 pages

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Note: The software and documentation is also available via web download.



Total Recall Classic Desktop — TRL — 4 to 24 channels



Total Recall Classic Rack Mount — TRR — 4 to 60 channels

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Quick Start Guide, Analog, Condensed – 9.16.0 & 10.7.0

1. Check the contents of your Total Recall VR package to ensure everything is included in the box (refer to the [Total Recall VR Quick Start Guide, Section 4.1 – Unpacking](#)). Detailed user guides and implementation manuals are provided on a CD included with each recorder.
2. Connect your Total Recall VR voice logging recorder to your telephone lines, radios, headsets, intercoms, etc. Total Recall VR analog recording interface cards (“DSP Cards”) may have 2, 4, or 6 RJ11C/RJ12/RJ14 (6P-4C) connectors, corresponding to 4, 8 and 12 recording channels per DSP card. The four-wire interface uses pins 3 & 4 and pins 2 & 5 of the connector (image at right).
NOTE: The channel numbering is from left to right when viewed from the back of the system.
3. Connect the power cord, and power on the system via the key-switch at the front of the system. The initialization process should take approximately three minutes.
NOTE: Store the system on/off keys in a secure location when not in use.
4. Press any key to display the Log-In Dialog. Enter the Administrator password. This is **0000** by default. Press [Select] to submit the password.
NOTE: Use the [▲] and [▼] keys to highlight different options within a menu, and press [Select] to confirm an option within a menu. Press [Menu], or highlight the Cancel option within a menu and press [Select] to return to the general settings menu.
5. Set the system time, date and time zone. Navigate to the Options Screen by pressing the [Menu] key twice, select **General Settings** and then select **Time & Date**. Set the current **Date, Time, Time Zone Area** and **Time Zone City**. Please note that the call database must be empty to configure the time zone.
6. We recommend that you configure unique Administrator (full access) and User (restricted access) passwords. Navigate to the Options Screen by pressing the [Menu] key twice, select **General Settings** and then select **Administrator Password** to set the Administrator password. Then select **User Password** to set the User password.
7. For each channel, configure the desired recording **Trigger** (VOX detection for recorder start/stop by noise detection, or Off-Hook for recorder start/stop by telephone voltage detection), recorder **Beep-Tone** warning (Off, Low, Mid or High), **DTMF detection** (On or Off), and a user-configured **Extension** identifier. Navigate to the Options Screen by pressing the [Menu] key twice; select **Analogue Settings** to display the table of analogue channel configuration. Then select each channel and edit the configuration as appropriate.
8. Optionally, activate automatic archiving. Navigate to the Options Screen by pressing the [Menu] key twice, select **Archive Settings**. Then configure as appropriate.
9. If you wish to connect Total Recall VR to your network, then configure the LAN 1 interface. Navigate to the Options Screen by pressing the [Menu] key twice, select **Network Settings** and then select the LAN 1 interface row in the table. Configure the network parameters for connection to your network.
10. Make a test call or transmission from a device connected to the Total Recall VR. Check that the live call appears on the Logging Screen.
11. After two minutes of no operator activity the system will lock automatically, and after 5 minutes the LCD backlight will turn off. Total Recall VR continues to function normally. Press any key to re-activate the LCD backlight, and enter the Administrator or User password to regain access to system functions.
12. For more detailed information on installation and operation, please consult the Total Recall VR guides available for download at <http://www.totalrecallvr.com/downloads>, or consult your local Total Recall VR distributor or reseller, or refer to the documentation on the resources CD included with your Total Recall VR.



Total Recall recorders are distributed to resellers in North America by:

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For more information visit TOTAL RECALL VR on the Web at www.totalrecallvr.com.
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